



JOB OPPORTUNITY

Amref Health Africa is an international African organization founded in Kenya in 1957. Our Headquarters are in Nairobi with major programs in Ethiopia, Kenya, South Sudan, Tanzania and Uganda, and two regional hubs in Southern and Western Africa based in South Africa and Senegal Respectively. Working with and through African communities, health systems and governments, Amref Health Africa aims to close the gap that prevents people from accessing their basic right to health. Amref Health Africa is committed to improving the health of people in Africa by partnering with and empowering communities. Our Vision is Lasting Health Change in Africa. Amref Health Africa is seeking to hire a qualified person to fill the following Position

Job Title: Program Technical Officer- Quality Improvement

Reports to: Program Manager

Project: HEROES Program

Number of positions: 01

Work Station: Field-based (Iganga)

Job summary

The Program Technical Officer-Quality Improvement will support technical assistance to Heroes4GTA program to improve Maternal, Newborn, and Child Health (MNCH) and Family Planning & Reproductive Health (FP/RH) services in health facilities across the nine districts. This position will also support service integration but ensure services at the health facility and community levels are client-centered, high-impact, high-quality services are available to communities in the catchment areas.

Key Responsibilities

- Develop implement, and monitor quality improvement strategies for differentiated health service delivery grounded in international best practice and building on practical Continuous Quality Improvement (CQI) approaches developed by the Ministry of Health.
- Adapt CQI for differentiated service delivery efforts at community and facility levels using existing Quality Improvement (QI) frame-works, including the MOH QI National Framework.
- Collaboratively with relevant stakeholders, contextualize and operationalize a quality improvement, quality assurance frameworks of the Ministry of Health Uganda
- Design and implement QI tools and guidelines to institutionalize functional quality improvement systems at various levels.
- Analyze service delivery quality data and develop working strategies to improve quality of service provision; and follow up on persistent issues that prevent health facilities from achieving desired results.
- Re-design supportive supervision guidelines and tools based on identified needs; and conduct intensive on-site supportive supervision visits and provide mentoring and coaching to staff across key program interventions and technical
- Provide targeted Continuous Quality Improvement (CQI) training to program staff and



other relevant stakeholders, as needed.

- Establish and develop the capacity of facility and community QI teams in design, implementation, and monitoring of QI efforts, including QI system analysis and adaptive management tools.
- Establish CQI community of practice to strengthen and sustain a culture of joint problem solving, learning, and accountability within participating Health facilities.
- Facilitate regular CQI data reviews and learning sessions to collaboratively review QI data and identify needs for improvement and strategies to address them together with relevant program teams.
- Document best practices through CQI knowledge management briefs and success stories, including development of QI journals.
- Work with other program staff to strengthen integration of intervention components across the project.
- All other duties as assigned.

Qualifications, skills and Experience

- Master's degree in public health, epidemiology, social work, sociology or other related discipline with six (6) years' work experience or bachelor's degree with at least eight (6+) years' work experience
- At least 5 years of experience managing QI programs, including leading QI teams and provision of QI capacity development and technical assistance.
- Familiarity with Ministry of Health CQI systems and frame-work
- Fluent oral and written English.
- Experience in working in the public health system and wide health system network.
- Excellent command of MS Excel for data analysis.

HOW TO APPLY

Please send an updated CV including three work related referees and cover letter addressed to the Human Resources through <https://recruitment.amref.org:1445/> .*The closing date for submitting applications is Thursday August 31, 2023 at 5:00pm.*

We regret that only short-listed candidates will be contacted. Amref Health Africa is committed to the principles of safeguarding at the workplace and does not tolerate any form of abuse, discrimination or harassment.

Duly note that Amref Health Africa does not require applicants to pay any money at whatever stage of the recruitment and selection process and has not retained any agent in connection with recruitment. Amref Health Africa is an equal opportunity and has a non-smoking environment policy

