



TENDER FREQUENTLY ASKED QUESTIONS

CALL FOR EXPRESSION OF INTEREST FOR THE PROVISION OF AN E-LEARNING LEADERSHIP PLATFORM FOR AMREF HEALTH AFRICA

TENDER NO./AMREF/28/11/2023/23

1. How is document submission done through email as some documents requested are large?

Answer: The supplier can submit as many documents as possible through the email provided in the tender document as attachments.

2. Where is the platform hosted, is it by Amref or a supplier?

Answer: The supplier will host the course content and provide Amref with Admin rights at the back end.

3. What are the payment terms?

Answer: The payment terms are 60 days upon signing of the contract and at the end of each year.

4. What is the mode of learning in the platform?

Answer: The learning mode is purely online and self-paced coupled with group learning through the creation of learning paths.

5. What is the approach of assessments during the course?

Answer: Assessments can be administered at any level during the course, it can be during the end of the course depending on the length of the course.

6. How long should the courses run?

Answer: The courses can vary in length, depending on the content or as guided by the supplier experts. At the end of each completed course, a certificate of completion should be issued.

7. What is the approach to learning the platform?

Answer: This approach is 70/20/10 – 70 is practical and hands-on, 20 is coaching and mentorship and 10 is online or classroom learning. However, we have different levels of leadership – Leaders of Business, Leaders of Self, and Leaders of Self.

8. What do you mean by course catalog?

Answer: A course catalog is a list of courses it can be a summary that the supplier will provide in the platform.



9. At what stage are the licenses procured, at the beginning of the year, or on a rolling basis?

Answer: Licenses are procured at the beginning of the contract, but they have to be transferrable during the middle of the contract at no extra cost.

10. What does it mean by a Multi-lingual platform?

Answer: This means that the platform or content should be accessible in different languages especially English, French, Dutch, and Italian since Amref is a global organization and have a presence in countries that speak these languages.

11. Can the languages be translated along the contract period?

Answer: No, the contract should be signed with all the languages capability.

12. Which is the target group of the content in the platform?

Answer: The target group in range of selected Amref staff, from leaders of business, leaders of other and leaders of self.

13. How many courses do you require?

Answer: As many courses as possible that are aligned to Amref strategy.